

Newsletter Jun - Aug 2009

If you are unable to view this correctly, please [click here](#)

Issue 10 - June 2009 - August 2009 (Winter Edition)

Dear %%First_Name%%,

What's new?

Datamerge have recently become a ShoreTel IP Telephony partner - to add to our IP Telephony offering (see below).

The FREE Datamerge Forum is now up and running on our website (see below for how to access it).

We are continuing to implement improvements to our customer service - and would love to hear your feedback - let us know (good and bad) at info@datamerge.com.au

In this Edition

What's new

ShoreTel

ShoreTel/Datamerge Seminar

Monitoring Services

Datamerge Forum

Staff Profile

Zultys Tip

ShoreTel

Datamerge are a ShoreTel partner - ShoreTel market a range of IP Telephony systems (VoIP). We will be offering the ShoreTel solution along with our well established Zultys IP Telephony systems.

The ShoreTel suite of products allows us to offer a wider range of IP solutions to our customers.

ShoreTel have been named "Best overall VOIP provider" for five years in a row in the Nemertes Pilothouse Awards for Unified Communications and Collaboration - for further info see www.shoretel.com.

ShoreTel / Datamerge Seminar

Tuesday 28 July 2009 at the Perth Zoo Conference Centre from 3.30 - 5.00pm.

Datamerge in conjunction with ShoreTel are running a free brief technology seminar to provide a greater insight into IP Telephony and how it can help reduce your business costs.

To register simply email dwest@shoretel.com or give us a call on 94747300

Don't delay as spaces are limited and are filling fast. This is a great opportunity to find out more about IP Telephony.

[Top of Page](#)

Monitoring Services

Now even more affordable with a significant price reduction.

One of the major challenges in maintaining a computer network is trying to predict what will fail and when. With a correctly set up Monitoring solution, many network failures can be prevented from ever happening. By combining regular preventative maintenance and comprehensive real-time monitoring of your critical network and desktop devices, you can be sure of the reliability and stability of your IT assets.

- Prevention of network problems and failures: Through early detection of impending issues, we can work to resolve many issues before they can affect your network and your employees' productivity.

Faster issue resolution with full-time network monitoring: With effective monitoring, we dramatically shorten the time from computer failure to issue resolution. Our technicians always know the health of your network.

Reduced business impact from IT failures: Combining preventative maintenance and remote monitoring means we minimize failures that could impact your business. Your network behaves in a stable and reliable manner.

To find out more about how Datamerge can help your business and to take advantage of the new low pricing please contact:

Peter Ibbotson on 94747307 or by email - peter.ibbotson@datamerge.com.au

Trevor Sheppard on 94747322 or by email - trevor.sheppard@datamerge.com.au

[Top of Page](#)

Datamerge Forum

The Datamerge Forum is now up and running. If you would like to ask us a question relating to IT or Telephone systems feel free to go to the forum and ask us - it's FREE.

Our team of technology experts will be able to answer your questions. You may even be able to assist others and review questions other people have asked to find a solution.

To access the Forum, go to our website, www.datamerge.com.au and click on the 'Forum' link on our home page - we look forward to your questions.

Top of Page

Staff Profile - Glazelle van Wyngaard

Glazelle is our Purchasing Officer and has been with Datamerge for 3 years. Glazelle is the first face you see when attending our office and always has a smile on her face.

Glazelle orders all equipment for Datamege and controls all goods that come in and out of our office. She is responsible for maintaining accurate records on all stock and equipment movements.

If you require an ETA on anything you are purchasing through Datamerge then please feel free to contact Glazelle on 94747300 and she will be happy to assist you.

Top of Page

Zultys tip

If you have a Zultys IP Telephony system, here's a tip:

You can now dial directly to a phone number displayed in virtually ANY program. Simply highlight the number with your mouse, then press CTRL-F12.

If you would like us to upgrade your Zultys to the latest version (5.0.15) please call our support hotline on 1300 662 097 and we will arrange to do this for you at a suitable time.

If you would like further information

94747300

info@datamerge.com.au

www.datamerge.com.au

